

Privacy policy

Speaks4me is a company incorporated in England.

Speaks4me is responsible for the processing of any personal information you provide through this site and in any subsequent dealings with us.

We take the privacy of all our customers and website users seriously. This Privacy Policy outlines how your personal information will be treated.

Our Privacy Policy will be reviewed and enhanced from time to time and you should check this page to see our most up to date policy.

If you would like any further information or have any comments about our Privacy Policy or any other aspect of our website or service, please contact us by any of the methods shown below:

Speaks4me Limited

Edenthorpe, Grove Road, Rotherham S20 2ER

Links with other websites

This Privacy Policy only covers Speaks4me's website at www.speaks4me.com. We are not responsible for the data policies or procedures or content of other linked websites as those websites are outside our control and therefore not covered by this Privacy Policy. We recommend that you check the privacy and security policies of each website you visit.

The information we collect

In order to provide you with the services you require, we may collect and keep a record of personal information about you from our websites, telephone conversations, emails and written communications. When you use one of our websites, you may be required to provide certain information such as your name, address, email address and telephone number. We may also ask you for additional optional information such as mobile phone number, fax, credit card details, etc. In order that we can monitor and improve the site, we may gather certain information about you when you use it, including details of your domain name and IP address, operating system, browser, version, and the website that you visited prior to our site. Please let us know if any of your personal information changes or is inaccurate so that we may keep our records up to date.

How we will use your information

All information you provide through this site and in any subsequent dealings with us, will be used and protected by us in accordance with current data protection law and this Privacy Policy. We will use your information to provide and improve our service to you.

We may use the information we collect from you in various ways:

- to protect our websites and systems against unauthorised access
- to provide you with the services that you have subscribed to or registered for
- to process any orders placed by you and administer any purchases made by you
- to communicate with you, for example in relation to urgent product recalls and dealing with your requests and enquiries
- for maintaining our records and other administrative purposes
- for customer and market research
- to track activity on our website
- to assess and improve the quality of our service
- to create an individual profile for you so that we can inform you of particular goods, services or events that may be of interest to you and to display that information according to your preferences
- to identify potential customers or subscribers

As well as telling you about products, services, events and offers, from time to time we would also like tell you about other sometimes unrelated products, services, offers and events. In addition, we would like to introduce you to, or pass your details including how you shop with us, to other carefully selected organisations with whom we have a business relationship. Those organisations may wish to contact you about their products and services which you may be interested in. In all cases, to the extent we are able, we will take care to ensure that your information is used responsibly.

Marketing Information

You have the right to prevent marketing information being sent to you. We will not use your information to send marketing information if you do not want this. If you prefer not to receive information about products and services you can opt out of marketing at any time by writing to us by mail or email.

Please note, if you do opt out, we will be unable to keep you informed of new products, services or offers which may be of interest to you.

Cookies

Cookies and similar devices such as web bugs may be used by us to provide you with customised information from our website. A cookie is an element of data that a web server can send to your web browser, which may then store it on your system enabling the server to collect information from the browser. If you would like to know more about the way cookies work, go to www.allaboutcookies.org. Cookies allow us to understand who has seen which pages and advertisements, to determine how frequently pages are visited and to determine which are the most popular areas of our website. We use cookies so that we can give you a more personalised experience when returning to our website.

Third parties

We may supplement the information that you provide to us with information that we receive from other parties.

Sale of Business

In the event that the business is sold or integrated with another business, your details may be disclosed to our advisors and any prospective purchaser's advisers and will be passed on to any new owners of the business to use in the same way as set out in this Policy.

Use of your information outside the European Union

In order to provide you with the products and services you require, we may need to transfer your personal information to countries some of which may not protect privacy rights as extensively as the United Kingdom. If we do so we will keep control of the information or require anyone to whom we pass it to treat it to UK privacy standards.

Security

We take the security of your personal information seriously. We endeavour to take all reasonable steps to protect your personal information from loss and misuse, and only allow access to it in accordance with the terms of this Policy.

Your rights to access your personal information

You have the right to access the personal data we hold about you. If you would like to obtain a copy of the personal information we hold about you, please write to us at the address above, enclosing your postal details and a cheque for £10 (being the administration fee currently payable).